



## HOPE LIVES!

Union Rescue Mission • 2007 Annual Report



Union  Rescue Mission®  
*the way home*





*During the public hearing (top left), children from the community (far left) stand to show their support for the Conditional Use Permit (CUP) approval to move homeless children and families into Hope Gardens Family Center. Finally, in June 2007, children and their families (left) moved in.*



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## OUR MISSION:

WE EMBRACE THE URBAN POOR WITH THE COMPASSION OF CHRIST, GIVING HOPE AND HEALING FOR A CHANGED LIFE, HELPING THEM FIND THEIR WAY HOME.



Union Rescue Mission is a 501 (c)(3) nonprofit organization committed to quality care. Established in 1891, we provide a way up and out of homelessness for men, women, children, and families through education, job training, counseling, legal assistance, Christian recovery programs, transitional housing, medical care, dental care, healthy meals, safe shelter, and clean clothing.

## Credits

Production and Editing: Marketing/Communications Department, Union Rescue Mission; Project Director: Liz Mooradian; Graphic Design: Steve Solis; Research: Erin Burdett; Writing: Andy Bales, Erin Burdett; Printing: Wet Ink Printing, Sante Fe Springs, CA.

## Sources:

All materials and photographs within this report are stories and images of people who are part of the community of homeless and formerly homeless people helped by the Union Rescue Mission. To ensure their privacy, names may be changed and images may not match stories. A source reference list for statistics is available upon request from the Communications Department.

To find out more about the faces and programs and services of Union Rescue Mission and how you might get involved, visit [www.urm.org](http://www.urm.org).

# A MESSAGE FROM OUR CEO

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I am extremely grateful to the Board of Directors of Union Rescue Mission for providing this rare moment in which my lifelong passion and pursuit of loving friends who are homeless and disenfranchised meets head on with perhaps the greatest opportunity and best resource available (Union Rescue Mission) to address this great need. As we partner with others, and God does His miraculous work through us, I believe we will see each and every mom and child move off of Skid Row and into a home. And, we will see an end to human beings, brothers and sisters, trying to survive each night in cardboard boxes.

I am finding great strength in partnering with community members, our supporters, staff, local police and city and county officials to undertake this challenging task at this particular time in the life of Union Rescue Mission. I have to say that this has been the greatest ministry/community partnership that I have ever been a part of and the most daunting opportunity to change the world that I have had the blessing of joining in on. We are working together to transform the Mission to affirm our guests' dignity, move children off the streets and into life transforming activities, and to a garden paradise where they can really live, grow and thrive...Hope Gardens Family Center.

Our friends who stand with us in financial support throughout the year should feel pride in the way they are making a difference in the lives of God's people. We would not exist without you.

Your partner in Grace,

A handwritten signature in black ink that reads "Andy Bales". The signature is fluid and cursive.

**Rev. Andy Bales,**  
Chief Executive Officer,  
Union Rescue Mission

*Speak up, judge righteously, and champion the poor and the needy. Proverbs 31:9*

A light blue, stylized graphic of a tree with many leaves, positioned above a blue horizontal bar.

*I have to say that this has been the greatest ministry/community partnership that I have ever been a part of and the most daunting opportunity to change the world that I have had the blessing of joining in on.*





# URM's Top 10 MEMORABLE MOMENTS:

Looking back over the 2007 calendar year, there have been some amazing moments here at Union Rescue Mission, but these are by far my favorite.



## 1 Saluted Warren Currie and named Currie Court

In honor of their devoted service to Union Rescue Mission, retired former CEO and Board Member Warren D. Currie and his father, Burton A. Currie, were honored in May with a courtyard at Hope Gardens Family Center dedicated in their name.

## 2 Obtained Conditional Use Permit (CUP) for Hope Gardens Family Center

On May 23rd the County Planning Commission voted 4-0 in support of moving young mothers and their children into Hope Gardens Family Center.



## 3 Moved families into Hope Gardens Family Center

Nearly 19 months after closing escrow and almost a year after moving the first senior residents in, Hope Gardens Family Center welcomed its first family residents at the end of June. "We have our own bathroom!" said one mother. "Our own room?!" sighed another mom with relief.



## 4 Received \$1 Million each from Weingart, Ahmanson, and Lincy Foundations for Hope Gardens Family Center

## 5 Major Media Publicity:

Appeared on Dateline, Primetime, Anderson Cooper 360°, and 60 Minutes; in the Economist Magazine, Los Angeles Times, and the New York Times; and a pivotal scene in Oscar Nominated major motion picture SiCKO.



## 6 Four-Star Status

Named a 4 star charity by Charity Navigator for the first time.

## 7 Best Christmas Store to date



URM had over 400 families attending this yearly event.

## 8 Certified Excellence

Less than 1% of AGRM certified members qualify, Union Rescue Mission has again been awarded the prestigious 'Certificate of Excellence'. This certification recognizes rescue missions demonstrating high quality service to their communities through well-managed programs and operations. Earned through a comprehensive examination of our facilities, operations, financial

management, programs, and staffing, an appointed AGRM evaluator conducts an on-site study.

"This award is a result of our hard-working staff who have dedicated their lives to serving God by helping the poor and homeless, along with the generous support of our donors who enable us to provide the most effective and efficient services possible," said Rev. Andy Bales, CEO.

## 9 Expanded our shelter services beyond our downtown site...

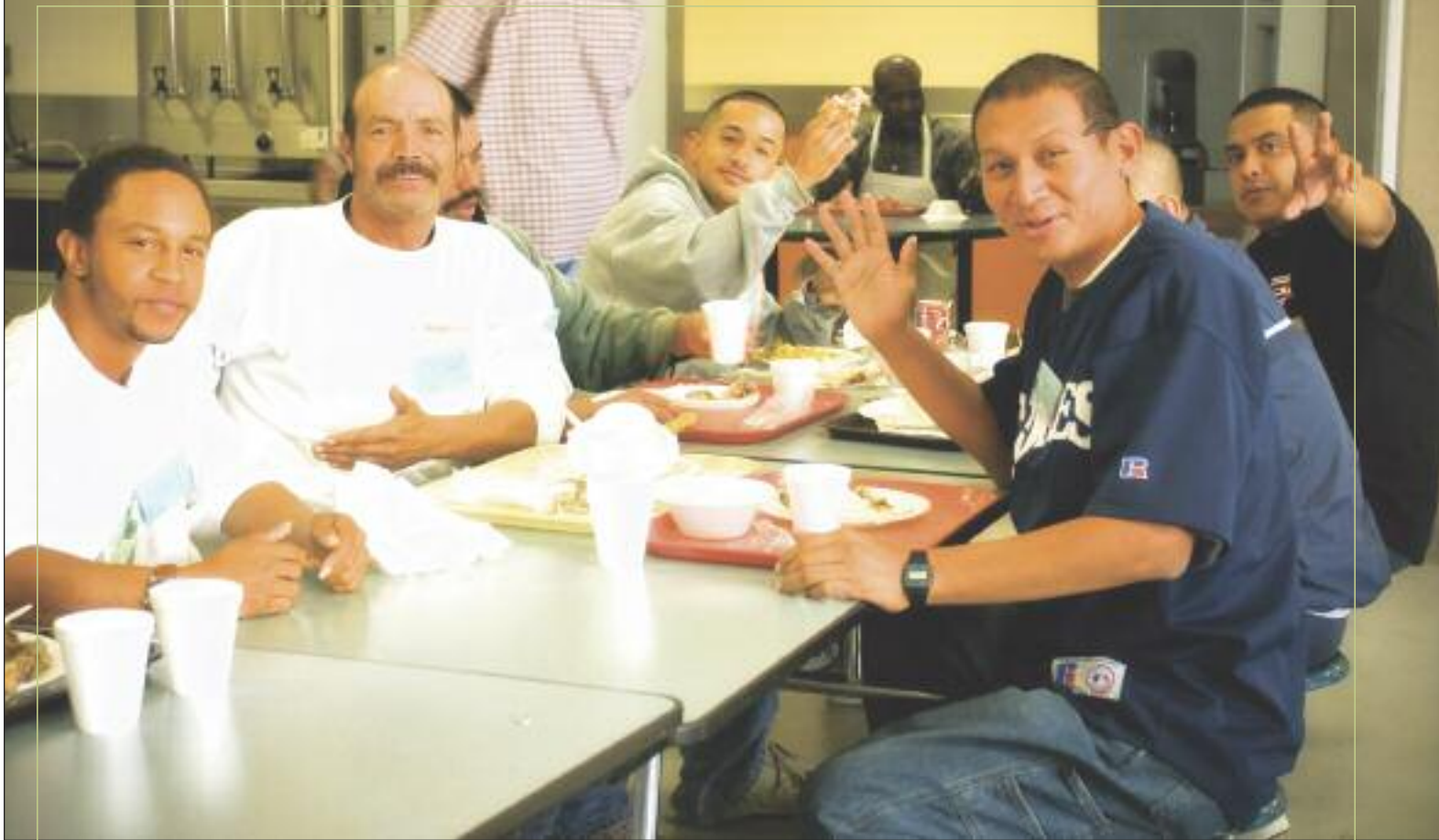


by stepping up to take on new Los Angeles Housing Services Authority (LAHSA) winter shelter contracts this year for West LA, Culver City, and Burbank regions, making sure 560 additional folks are not left out in the cold and winter rain.

## 10



**Raised the most funds in one year since 1992...** when a large bequest came to URM to enable URM to build its current facility downtown.



Three times a day, poor and homeless men eat in Union Rescue Mission's dining hall. Over 480,000 meals were served to men last year alone.

#### EMERGENCY SERVICES

## EMBRACED WITH COMPASSION

*Poverty often deprives a man of all spirit and virtue; it is hard for an empty bag to stand upright. ~Benjamin Franklin*

ONE WHO IS GRACIOUS TO THE NEEDY HONORS GOD. PROVERBS 14:31

**H**ungry no more, at least an estimated 2,000 individuals were fed each day and 652 slept each night in Los Angeles at Union Rescue Mission in fiscal year 2007. To men, women, and children who come in as guests from the streets of Skid Row each day, caring staff connect them with emergency services such as: food, clothing, a shower, shelter, and hygiene items. School uniforms, sack lunches and school supplies help homeless children stay in school. Each morning, children leave rested, clean and prepared.

#### CLINICS

### GIVEN HOPE

*Health is a state of complete physical, mental and social well-being, and not merely the absence of disease or infirmity.*

~ World Health Organization, 1948

A HAPPY HEART MAKES THE FACE CHEERFUL... PROVERBS 15:13

#### UCLA Primary Health Center

Established in 1983, the UCLA School of Nursing Health Center at Union Rescue Mission is a nurse managed, state licensed clinic that provides primary health care to homeless people. A common cold can quickly turn to pneumonia if one is sleeping outside on the street. Over 3,990 men, 1,400 women, and 400 children strengthened their immune systems by visiting the Health Center for their health concerns in fiscal year 2007.

#### USC Dental Clinic

Established in 1999, the USC Dental Clinic at Union Rescue Mission provides comprehensive patient care to our guests and members of the Skid Row community. Each day, 14 men, women, and children on average in fiscal year 2007 visited the dental clinic, making their dreams of a healthy smile more of a reality. On average, each day 807 men, women, and children visited the dental clinic.





Five days a week, caring dental students do nearly 100 dental procedures each week.

*“You fixed my teeth!”*

*– Nestor*

Separated from his family, he came to the United States full of dreams. Nestor found work and discovered that if he worked hard, his dreams really would come true. But soon he got mixed up in the wrong crowd and Nestor was quickly addicted to crack cocaine. Nestor saw Union Rescue Mission from the streets and battled with himself, oppressed by the strength of the addiction.

One day someone’s encouragement led him through our doors and Nestor joined the men’s recovery programs. Enrolled in the Christian Life Discipleship Program, Nestor was making positive progress towards living a healthy life, but came across a significant barrier -- his teeth were ruined from crack. “I was ashamed to go for a job interview because of my teeth.” A couple of visits to the USC Dental Clinic later, Nestor now has a new smile, a new confidence, and a realistic new hope for the future.

### Pepperdine University Legal Aid Clinic

Established in 1999, the Pepperdine Legal Aid Clinic at Union Rescue Mission assists the urban poor of L.A.’s Skid Row community to break through the many legal barriers that stand in the way of their recovery and re-entry into society. In fiscal year 2007, homeless and poor men and women made over 950 visits to the Legal Aid Clinic, more than 200 expungement and 145 family law services were rendered.

### Pepperdine University Mental Health Clinic

Established in 2001, the Pepperdine University Mental Health Clinic at Union Rescue Mission provides mental health services for men, women, and children participating in URM programs. In fiscal year 2007, over 1300 one-on-one and group counseling sessions took place - helping more than 117 people over a period of 6 months identify areas of psychological concern and grow in stable mental health.

### Dental Services



*“Since I have been going to the clinic, I can smile and not be self-conscious. The people who work in the clinic have been very kind and courteous. It is nice that there is a place I can go to get this work done and not worry about how I am going to pay for it.” — Richard*





From chaplains to our CEO, staff at Union Rescue Mission is integrally involved with the success of our program graduates.

#### RECOVERY/RESTORATION PROGRAMS

## CHANGED LIVES

*We can do no great things; only small things with great love. ~Mother Theresa*

GO HOME TO YOUR FAMILY AND TELL THEM HOW MUCH THE LORD HAS DONE FOR YOU,  
AND HOW HE HAS HAD MERCY ON YOU. MARK 5:19

When our friends become homeless, often they are disillusioned from the choices they have made and the circumstances that have brought them to the place of life they now find themselves.

At Union Rescue Mission, we offer many opportunities for them to address the broken areas of their lives, seek reconciliation, and walk through the process of finding their way home through a variety of ministry programs: Second Step, Christian Life Discipleship, Apprentice, Transition, Hope Gardens, Sequoia Lodge, Third Step, and the Alumni Association. Men, women, seniors, and children have all been changed because of these programs.

### Men

Restoring relationships with caring family members is a significant gift of support – and a motivation, like in Pablo's journey last year.

When Pablo came to us, substance abuse tightly gripped him, "When I started using drugs, I didn't think of the con-

sequences it would lead me to; I lost my job, apartment, belongings, and most important of all, my daughter and pregnant wife." Pablo joined the Christian Life Discipleship Program (CLDP) after his family enrolled him, to help him recover from an addiction that was taking over his life. "I came because I love my family...Its easier with the support of my family. They've always loved me and I didn't realize it before." Before he graduated from CLDP, he testified to the difference our Men's Programs and staff made, "A year in this program has changed my life; I have my wife and kids back [and] their trust, a good relationship with them, I am sober, have a relationship with God and I'm happier than I ever was."

### Women

Single women in our First, Second, and Third Step programs received not only clothing, food, and shelter, but support as they sought their individual goals away from homelessness.



Shannon and her son walked homeless for several months. Open 24 hours, we took them in and her daughter joined them just days later.

For some women, like Gertrude, a changed life starts with deciding to live inside our doors, rather than outside. "I was on drugs, lived on the streets, and ironically, I turned around and came right back down here just about ten years later and ended up back in a situation, sleeping on the sidewalk." Gertrude enrolled in our Second Step program, got a new set of teeth, took a job development class offered by a community partner affiliated organization, Eimago, and found employment.

In addition to women finding employment, over 33 women found permanent housing last year.

### Seniors

"When I began to work at the Union Rescue Mission, I could not believe the amount of elderly men and women who were without stable homes. Most of them were physically able to care for themselves,



they just needed some support. A lot of the female elderly are defensive and their trust level is zero. Therefore, they are not open to even discuss the possibility of a place like Sequoia Lodge. Hope Gardens Seniors Facility is a perfect place for them to be safe and secure and still have their own independence," Johnnie Davis, Senior Adult Program Supervisor, shares. Through Sequoia Lodge at Hope Gardens Family Center, Union Rescue Mission provided permanent supportive housing for an average of 16 senior women each night.

"Hope Gardens is a place to heal and grow and find your life. I thank God for Hope Gardens!" shared one senior lady. "I was staying at the Mission for several months, [but now] I'm surrounded by nature, quiet and peace. Having my own room and my own bathroom is a blessing. I have been able to let go of my past hurts and find myself being calmer and more patient."

### Children

"Can you help me with a new pair of size 11 basketball shoes?" 12 year-old

*"It was like going from hell to heaven," Shannon is no longer walking the streets, worried about where they will lay their head at night or how she can provide for her family.*



William asked Union Rescue Mission's CEO one day last year.

On top of gang violence, dropping out, and fitting in, having new shoes at school can be another added pressure to a child in the inner city. Meanwhile, purchasing new shoes can be daunting to parents struggling to make ends meet. Through gift in kind donations made over the year, CEO Andy Bales located a pair not only for William, but the other 30 boys who took shelter that night. Like the other children at Union Rescue Mission, William knew that there are adult males on staff who care about his future.

"William's thankfulness really struck me. He wasn't just thankful for his new shoes, but he also treasured the fact of knowing that he had played a role in blessing the other boys... He was one of the most polite, thoughtful guests." —CEO Rev. Andy Bales



Volunteers from civic groups and corporations to churches donated their time, energy, and love to provide food to the poor and homeless eating at Union Rescue Mission.

## VOLUNTEERS

# HELPING THEM

*It is in giving oneself that one receives. ~Saint Francis of Assisi*

**THE ENTIRE LAW IS SUMMED UP IN A SINGLE COMMAND: "LOVE YOUR NEIGHBOR AS YOURSELF." GALATIANS 5:14**

**U**nion Rescue Mission cannot function without its volunteers. Each year, thousands of volunteers donate their time; in fact, last year volunteers donated a total of 48,743 hours – the time equivalent of over 23 full-time jobs!

*38% of homeless respondents in Los Angeles County surveyed in 2005 did not have a GED.*

For some men and women experiencing homelessness, shame can be an oppressive opponent in believing they are capable of achieving more.

Many old and new volunteers loyally sacrificed and joyfully donated their time, energy, skills, love, and talent last year – making major events and feeding the hungry a reality for Union Rescue Mission.

Three days a week, Rocky can be found in the Learning Center helping our homeless guests reach for their educational goals, one at a time. A donor and a volunteer, Rocky has brought encouragement and hope for over 10 years as he has volunteered with the Learning Center tutoring men and women in math.

Rocky has literally touched hundreds of homeless and formerly homeless lives through his faithful volunteering.



Nearly 500 volunteers descended on Union Rescue Mission during the summer from Price WaterhouseCoopers and LA Works to help us improve the beauty and sustainability of the building. Groups of volunteers were on nearly every floor; tiled the first floor men's day area floor and the second floor health clinics, painted the third floor gym walls and fourth floor family



shelter rooms, and constructed wooden benches and tree planters on the roof.

Employed by Price WaterhouseCoopers for over 23 years, Wendy and her team raised funds and came to complete several wooden benches for the roof. "I can't imagine myself ever being homeless. I have a family and I would hope that we wouldn't have to be left homeless one day. I can't even imagine what it would be like to not have a roof over your head, not to have food on your table - I cannot even imagine that. This is a good way to give back and make them feel human - that everything is not lost and there are still good people. It's a good cause. Hopefully, when this is all done, this will put a smile on some of the residents' faces."



Every Easter and Thanksgiving, hundreds of volunteers take box containers of hygiene kits to neighboring hotels where many live in poverty.

## Gifts In Kind Outreach

Union Rescue Mission received over \$29 million in gifts in kind contributed goods, from small and large businesses to individuals. From socks to shampoo, toothbrushes to t-shirts, products of all sorts were welcomed by our guests. All donations gave Union Rescue Mission the chance to reach out to our neighbors locally and abroad too! Beginning with very low-income individuals living in Skid Row hotels next door to the extremely poor all of the way to the Philippines and Romania, each donation was put to use.

- Bangladesh
- Bolivia
- Camaroon
- Colombia
- Cuba
- Democratic Republic of Congo
- El Salvador
- Ghana
- Guatemala
- Honduras
- India
- Indonesia
- Kazakhstan
- Kenya
- Laos
- Liberia
- Moldova
- Nicaragua
- Nigeria
- Pakistan
- Philippines
- Romania
- Russia
- Sierra Leone
- South Africa
- Ukraine
- Vanuatu
- Zambia

Union Rescue Mission would like the thank the following donors who made significant Gifts In Kind donations:

- Pepsi
- Subway
- Puritan Bakery
- Nature's Best
- Albertson's
- Ralph's Creamery
- Mimi's Café



Children like 9 year-old Tamir, 6 year-old Marcus, and 1 year-old Chloe, were full of smiles and play the day they moved into Hope Gardens.

HOPE GARDENS FAMILY CENTER

## ...FIND THEIR WAY HOME

*The question is not whether we can afford to invest in every child; it is whether we can afford not to. ~Marian Wright Edelman*

**SHE GETS UP WHILE IT IS STILL DARK; SHE PROVIDES FOOD FOR HER FAMILY AND PORTIONS FOR HER SERVANT GIRLS. PROVERBS 31:15**

### Our Families

Before becoming homeless, Rykia was working full-time, going to school to become a certified medical assistant to provide financial stability for her family, and living with her father. On the outside, it looked as though Rykia had it all together – but on the inside, she was trapped by emotional, verbal, and physical abuse in her own home. Half-way through school, she came home one day to see a tear fall from her 6 year-old's eyes and she knew she needed to flee with her children.

Rykia became homeless in May after the Department of Children and Family Services answered her domestic violence phone call in the Antelope Valley and advised her to flee their violent living situation. She and her two boys, 6 and 10, left what they called home immediately, took shelter in a hotel and another shelter before finding refuge at Union Rescue Mission.

In the beginning of June, Rykia and her sons stayed in

our family shelter and took fast to getting their personal business in order. For example, Rykia and her children were so determined not to look back in the flight, they left their identification paperwork. "The Union Rescue Mission has provided food three times a day for us, a nice clean facility, an orderly fashioned program – it's been a blessing."



At the end of June, Rykia moved into transitional housing at Hope Gardens Family Center with her two sons. With their own private apartment-style living arrangements, they are now building healthy family



Knowing she was in a place she could finally take a deep breath, Marcus' mother jumped into play.

living patterns. Her boys play on grass and ride bikes, far away from the drug infested streets, attend school nearby, and are part of a vibrant after school program run by loving staff. Rykia enrolled in the Second Step program onsite, where she is creating a long-term family plan for successful interdependent family living and employment security.

“Right now – there’s no looking back for me. I’m a true believer of God and if this is what God has in store for me, I mean, it can’t get any worse. Come on. Hope Gardens – it seems like it’s another hope for me. Look from the situation I’ve come from.” At Hope Gardens Family Center, Rykia is looking forward to completing her medical certification, saving up for a future home, and strengthening herself and her family.



### Moving In

“The question always comes up— why should people in one community have to pay for homeless people in another community? We’re looking at the victims of society’s neglect. This is a way to give them a second chance, and regardless of where they’re from, it’s where they’re going that matters.”  
 ~ LA Regional Planning Commissioner Wayne Rew

Twenty months after the 77-acre property completed escrow, Los Angeles County finally gave permission for our vulnerable women and children to move into Hope Gardens Family Center.

At last, Union Rescue Mission is now equipped to reach more homeless families than before and finally offer parents homeless in Los Angeles County unique support to strengthen their own family. Hope Gardens can truly be a pathway to their new lives.

### Hope Gardens



*The first 4 homeless families moved into Hope Gardens with their eight children in June, joining 17 senior ladies already calling it home.*





Chairman of the Board, David Dow, presenting retiring CEO, Warren D. Currie with plaque designating a building at Hope Gardens as "Currie Court".

#### FAITHFUL STEWARDSHIP

## BEHIND THE SCENES

**DAVID DOW** - Board Member since 1997

CHAIRMAN OF THE BOARD — *CBS News Correspondent (Retired)*

**Stanley Gerlach, Jr.** - Board Member since 1991

SECRETARY OF THE BOARD, — *Senior Vice President, CB Richard Ellis*

#### BOARD MEMBERS

- Rev. James T. Birchfield -Board Member since 2007  
*Executive Pastor/Minister of Missions  
St. Andrew's Presbyterian Church, Newport Beach*
- John Campa -Board Member since 2005  
*Sales and General Manager, KLTx Radio Nueva  
Vida of Hi-Favor Broadcasting*
- W. Cedric Johnson -Board Member since 1994  
*President & CEO, Designed Portfolio Management*
- Cyrus S. Mavalvala -Board Member since 1992  
*Executive Vice President, Food Sales West*
- David G. Price-Board Member since 2007  
*Chairman, American Airports Corporation*
- Stanley A. Ratzlaff -Board Member since 1984  
*Vice President (Retired), Pacific Enterprises*
- Paul Shoop, Esq. -Board Member since 2002  
*Attorney at Law, Shoop & Leanse*
- James R. Simpson -Board Member since 1989  
*Senior Vice President (Retired), Human Resources,  
Times Mirror*
- Pastor Edward Smith -Board Member since 2004  
*Senior Pastor, Zoe Christian Fellowship of Whittier*
- J. Scott Watt -Board Member since 2000  
*President & CEO, The Watt Group*
- Margaret Weber, Ph.D. -Board Member since 2004  
*Dean, Graduate School of Education and Psychology  
at Pepperdine University*



## — LEADERSHIP RECOGNIZED —



### **Non-profit CFO Honored**

CFO Richard Sykes was named one of the top successful Non-profit Chief Financial Officers by Los Angeles Business Journal. Presented to financial professionals for outstanding performance in their roles as corporate financial stewards, the nomination recognized the growing importance of financial executives in the region who impact the business community.

As Chief Financial Officer for Union Rescue Mission and its Affiliates, Richard Sykes has been active in fostering a corporate culture promoting ethical decision making and for-profit world best practices. Mr. Sykes has developed and managed internal controls and overseen the accounting and financial reporting processes. Gross revenue for fiscal year 2007 was \$49,000,000.

### **Outstanding Philanthropy Professional**

In honor of National Philanthropy Day, CEO Reverend Andy Bales was named one of the top three philanthropy professionals in Los Angeles by the Association of Fundraising Professionals. The Community Counseling Service (CCS) Award for Outstanding Fundraising Professional is awarded each year to an outstanding individual fundraising executive who practices his/her profession in an exemplary manner.

As an outstanding philanthropy professional, President Andy Bales lead Union Rescue Mission through an almost two year struggle with public NIMBYism (Not In My Back Yard) to acquire Hope Gardens Family Center, a transitional housing facility for abandoned and desperately poor mothers and their children and permanent supportive housing facility to senior women. During these two years, Reverend Bales also led a historic public relations and community awareness campaign about homeless families and seniors in Skid Row.



## URM IN THE NEWS



**REV. ANDY BALES**  
CEO, UNION RESCUE MISSION

NAS 29.07 ▲

Rev.  
**ANDY'S BLOG**

URM APPEARED ON NEARLY EVERY MAJOR TELEVISION STATION IN BOTH LOCAL AND NATIONAL MARKETS.

IN THE NEWS

## TELLING THEIR STORY

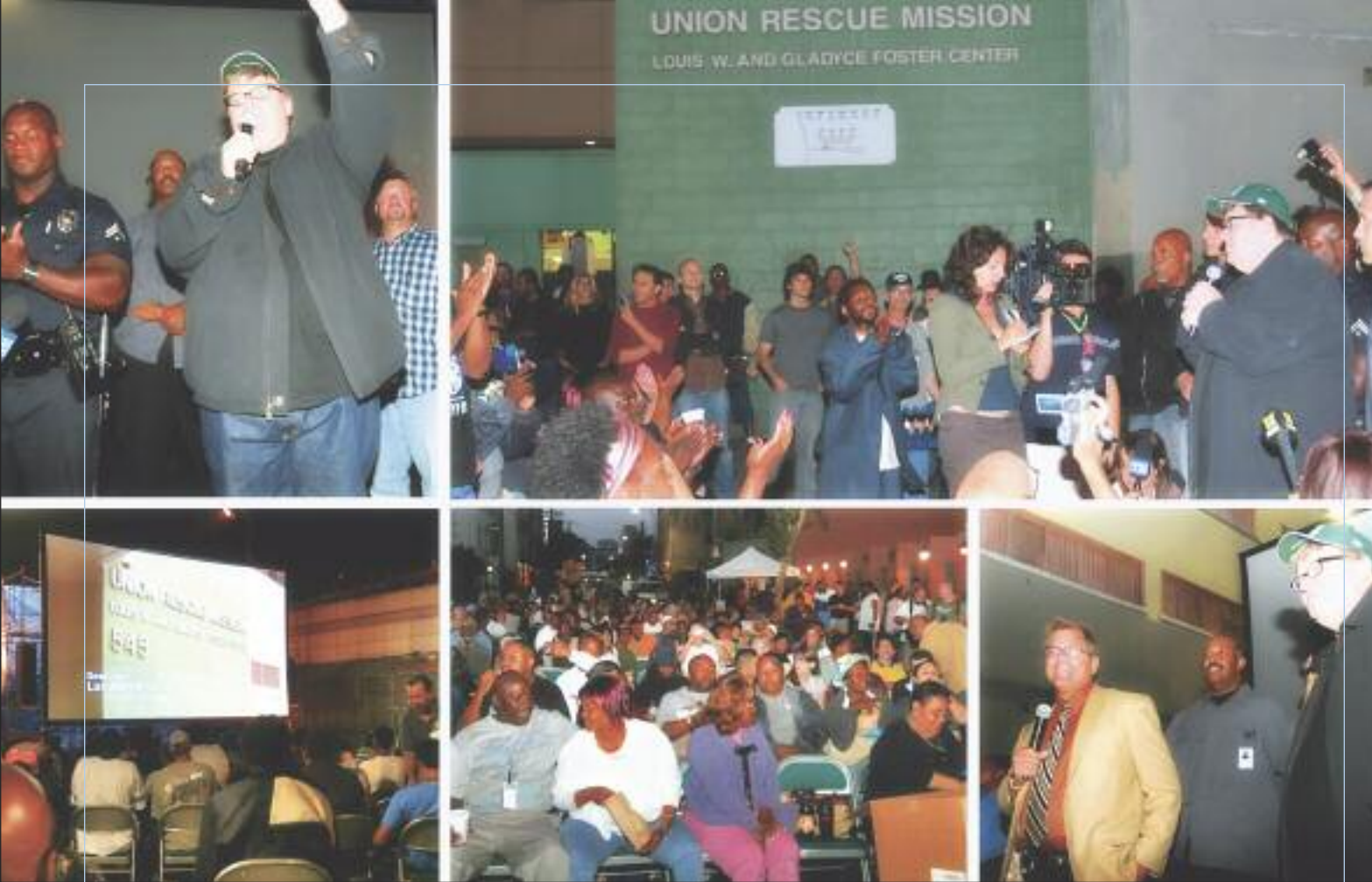
*Local and National Media Attention*

Journalists from all over the nation and the world heard about Union Rescue Mission and visited to raise awareness about homelessness and the poor. In partnership with the Los Angeles City Attorney's Office, the homeless patient dumping issue with Kaiser Permanente was brought to the light. In May, the Los Angeles Archbishop Cardinal Mahony of the Cathedral of Our Lady of the Angels spearheaded a

historically significant interfaith press conference. Community religious leaders Rabbi Allen Freehling, and Dr. Mark Brewer, Senior Pastor of the Bel Air Presbyterian Church joined the Cardinal and 9th District Councilwoman Jan Perry in voicing support of the Hope Gardens Family Center project. The speakers urged the County Supervisors to approve the Mission's CUP request.

- KNBC Channel 4, Dateline (National Market) 6/16/2007
- Prime Time
- CNN, Anderson Cooper 360, 7/12/2007, 7:32 p.m.
- CNN, Live Saturday, 3:53 p.m., "Priced Out of a Home"
- MSNBC, Cable Market, 6/29/2007, 10:34 a.m.
- CBS, Ch 2, 60 Minutes (National Market) 5/20/07, 7:30 p.m.
- KNBC 1 Hour Special titled: Forgotten Neighbors, 12/29/2007
- KCET Life and Times, 7/11/2007 at 7:00 p.m.
- KMZT, 105.1 FM Radio (K-Mozart), 30-min interview with Andy and Marvin Knight

- KNX News Radio throughout the year
- KFVB News Radio throughout the year
- NPR (National Public Radio) throughout the year
- BBC News 24, 12/27/2007, "Healthcare for all in California"
- Economist Magazine
- Los Angeles Times
- Los Angeles Business Journal
- Los Angeles Daily News
- La Opinion
- Pasadena Star News
- San Gabriel Valley Tribune
- New York Times



A crowd gathered behind Union Rescue Mission to listen to Michael Moore and watch the first Los Angeles premiere of SiCKO.

## A FEATURE FILM

THEN THE RIGHTEOUS WILL ANSWER HIM, SAYING, 'LORD,...AND WHEN DID WE SEE YOU SICK OR IN PRISON AND VISIT YOU?' AND THE KING WILL ANSWER THEM, 'TRULY, I SAY TO YOU, AS YOU DID IT TO ONE OF THE LEAST OF THESE MY BROTHERS, YOU DID IT TO ME.' - MATHEW 25: 37, 39-40

The sun was setting and the 600 chairs on San Julian Street were filling up fast. A 37-foot projector screen faced 5th Street and homeless individuals lined up along Union Rescue Mission's guest entrance. A historical moment was taking place – a major motion picture was about to premiere before it traveled to Hollywood and the streets of Skid Row had become a walk-in theatre.

"I made this movie because I believe there is a growing gap...They take patients in their own hospitals who cannot afford their own hospital bill and dump them on the streets." — Michael Moore, *Filmmaker*

*In June, Union Rescue Mission appeared in cinemas across the nation during a pivotal scene in the film SiCKO, raising awareness to the inhuman practice of homeless patient "dumping".*

A common sight in Skid Row, for many years poor hospital patients have been dropped off, often in their hospital gowns, and left to find their own way around. The national attention allowed Union Rescue Mission to not only be a voice for the poor and homeless about this injustice, but also touch state and national public policy.



By the summer, CEO Andy Bales was invited to speak with legislators about hospital patient dumping. In front of the California state assembly and Congress, Union Rescue Mission influenced policy aimed at improving the lives and health of very low-income American citizens, many of whom are our guests.



Fred, Christian Life Discipleship Program (CLPDP) participant, takes time off for a quick snap shot. Fred is another Union Rescue Mission success story.

## FISCAL YEAR END TOTALS

For the period of July 1, 2006 through June 30, 2007

**TOTAL MEALS SERVED** (average 61,325 a month) . . . . . 735,909

**TOTAL NIGHTS OF LODGING** . . . . . 238,095

Single Guest\* Women (Emergency Shelter) . . . . . 45,943

Women Guests\* with Children (Emergency Shelter) . . 11,007

Guest\* Children (Emergency Shelter) . . . . . 21,607

Family Together Program (Adults & Children) . . . . . 2,681

Hope Gardens (Senior Women) . . . . . 2,907

Hope Gardens\*\*\* (Mothers & Children) . . . . . 48

Guest\* Men and Seeds of Hope (Emergency Shelter) . . 81,657

Men in CLDP, Apprentice & Transition . . . . . 72,245

**HEALTH CENTER VISITS**

UCLA School of Nursing (opened in 1983) . . . . . 5,813

**DENTAL CLINIC VISITS**

USC School of Dentistry (opened in 1999) . . . . . 5,096

**LEGAL AID CLINIC VISITS**

Pepperdine University (opened in 1999) . . . . . 959

**MENTAL HEALTH**

Pepperdine University (opened in 2001) . . . . . 1,335

**CLDP GRADUATES** . . . . . 54

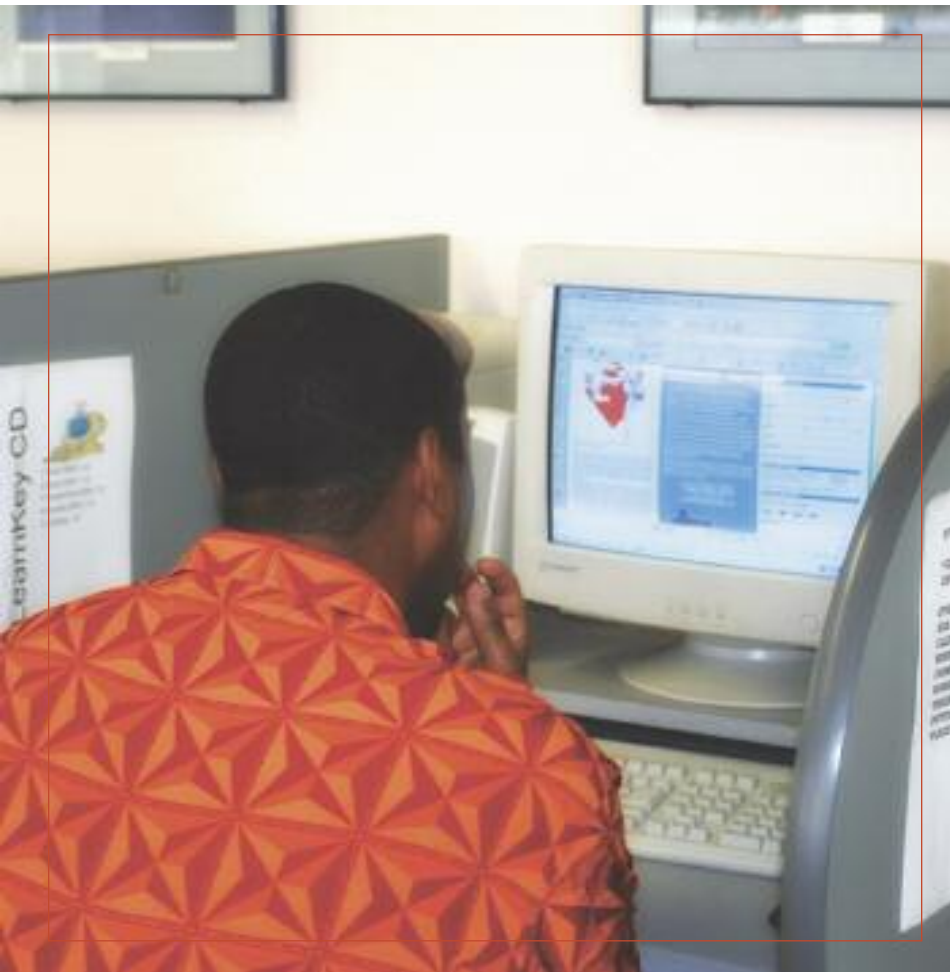
**VOLUNTEERS**

Total Volunteer Visits (average 1,180 a month) . . . . . 14,160

Total Volunteer Hours . . . . . 48,743

**FULL-TIME EMPLOYEES\*\*** . . . . . 126

\*A guest is a person receiving emergency shelter and services. \*\*Average over a 12-month period, FY 2006/2007. \*\*\*Program started in late June 2007



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*An affiliate of Union Rescue Mission sharing facility space, EIMAGO, Inc. reorganized to become a greater benefit to the Mission and guests of URM.*

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UNION RESCUE MISSION AFFILIATE HIGHLIGHT

# EIMAGO INC.

The Center for Human, Economic and Community Development

Union Rescue Mission was grateful to EIMAGO for helping them meet their mission to greater serve homeless men, women, children, and families in 2007.

Eimago is a public benefit charitable corporation, eligible for government grants, and a strategic partner of Union Rescue Mission. Eimago, Inc. was incorporated in 1985 as URM Foundation, but wasn't serving our Mission fully until recently. In FY 2006/2007, Eimago worked with public sector agencies and received funding to extend the continuum of care, including job training, for clients in Union Rescue Mission and similar agencies serving the homeless and working poor in Los Angeles.

In 2007, EIMAGO, Inc. increased the number of programs offered and by the end of the calendar year managed 10 different programs, including:

- 1) Year Round Shelter program for families
- 2) Year Round Shelter program for single men and women
- 3) Winter Shelter programs in
  - Downtown Los Angeles,
  - Burbank,
  - West Los Angeles, and Culver City
- 4) Department of Mental Health program for guests
- 5) Ready4Work2 program for guests ready to enter the workforce
- 6) New Opportunities for Women (NOW) for parolee women re-entering society
- 7) Community Courtesy Stop for all shelter and street residents in need of 24-hour restroom facilities

# CONSOLIDATED FINANCIAL OPERATING SUMMARY



The 2006/2007 Consolidated Financial Operating Summary includes audited financial information for Union Rescue Mission (URM) and Affiliates. In fiscal year 2006/2007, 83% of total expenses incurred by URM and Affiliates was for program services.

## REVENUES

### Public Support:

Contributions .....	\$14,184,000
Bequests/Planned Giving .....	2,715,000
Contributed Goods .....	29,506,000
<b>Total Public Support .....</b>	<b>46,405,000</b>
Other Revenues .....	2,564,000
<b>Total Revenues .....</b>	<b>48,969,000</b>

## EXPENSES

### Program Services:

Transient Services .....	5,213,000
Recovery Programs .....	6,468,000
Community Outreach .....	28,339,000
<b>Total Program Services .....</b>	<b>40,020,000</b>

### Support Services:

<b>Fund-Raising .....</b>	<b>5,375,000</b>
<b>General and Administrative .....</b>	<b>2,838,000</b>
<b>Total Support Services .....</b>	<b>8,213,000</b>

**Total Expenses .....** **48,233,000**

Excess of Revenues  
over Expenses ..... \$736,000



Financial statements are audited by Green Hasson & Janks LLP for the year ended June 30, 2007 and are available upon request at Union Rescue Mission, 545 S. San Pedro Street, Los Angeles, CA 90013 or (213) 673-4812, Office of the Chief Financial Officer.



# CAPITAL CAMPAIGN GIFTS

Union Rescue Mission's Hope Gardens Family Center is a transitional housing and residential campus in Sylmar, California that helps women and families leave Skid Row and build better lives. The Campaign for Hope Gardens is a multi-year effort to fund the renovation of the campus and to expand programs promoting empowerment and self-sufficiency to this underserved community.

The Campaign for Hope Gardens received great support during fiscal year 2007. Elected city officials, community leaders, and many others banded together to help Union Rescue Mission petition for a Conditional Use Permit from the Los Angeles County Regional Planning Commission. Building on this success, Union Rescue Mission secured major funds from foundations, corporations, and individuals, and just one month later, was able to open the doors of the Hope Gardens Family Center!

We continue to draw upon the support and participation of both new and old friends to keep this momentum strong. Through your gifts, you will become a partner as we welcome the new families, improve our programs, hire and support faculty, and maintain and renew the Hope Gardens campus – endeavors that would be out of reach without you.

Join us for a Hope Gardens visit and see the smiles on the faces of children, the peace and serenity in the faces of mothers. We invite you to play a role in giving women and children an escape from Skid Row and a path towards self-sufficiency. Please consider supporting the Campaign for Hope Gardens and being part of this transformation.

Union Rescue Mission would like to thank the following foundation supporters for their gifts of \$50,000 or more received from 7/1/06 to 6/30/07:

- California Community Foundation
- Fritz B. Burns Foundation
- George Hoag Family Foundation
- Louis & Gladyce Foster Family Foundation
- Ralph M. Parsons Foundation
- Sacchi Foundation
- Weingart Foundation
- Wells Fargo Foundation

## IN RECOGNITION OF ... URM OPERATING GIFTS OVER \$1,000

- The Angell Foundation
- Aetna Foundation, Inc.
- Amgen Foundation
- California Community Foundation
- Carrie Estelle Doheny Foundation
- Charles and Lucille King Family Foundation, Inc.
- Circle Family Foundation
- Foundation for Christian Stewardship
- H. Leslie Hoffman and Elaine S. Hoffman Foundation
- Jack and Adele Mason Family Foundation, Inc.
- Lon V. Smith Foundation
- The Looker Foundation
- PCA Foundation
- Roy E. Crummer Foundation
- Shapell-Guerin Foundation, Inc.
- Tenet Healthcare Foundation
- The Selders Foundation
- Vanguard Charitable Endowment Program
- Von Der Ahe Foundation

\*Financial gifts donated July 1, 2006 – June 30, 2007



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