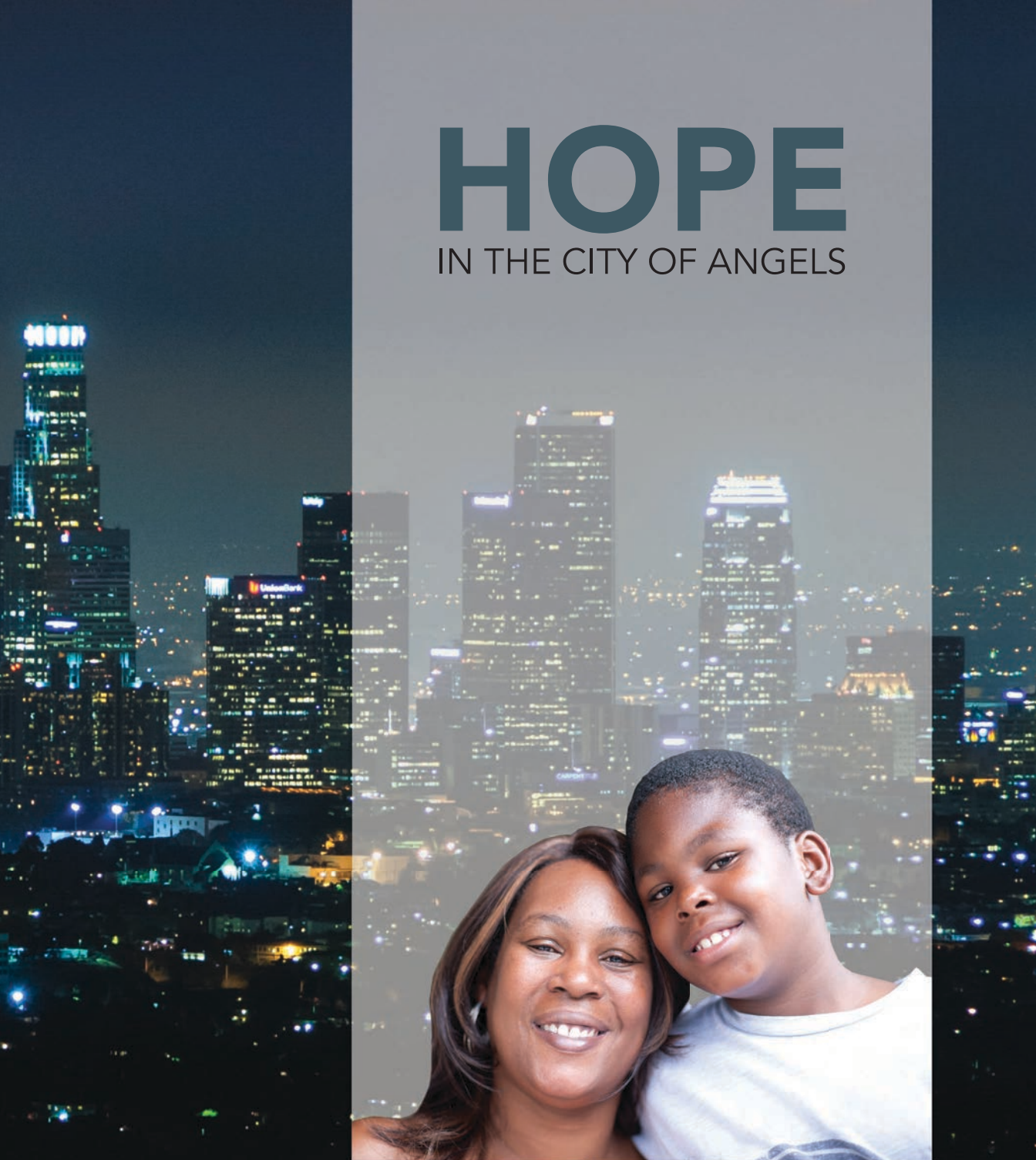


HOPE

IN THE CITY OF ANGELS



UNION  RESCUE MISSION®

2018 ANNUAL REPORT

EMBRACING PEOPLE WITH THE COMPASSION OF CHRIST FOR **127 YEARS**

“The eyes of your understanding being enlightened; that you may know what is the **hope** of His calling, what are the riches of the glory of His inheritance in the saints.”

— Ephesians 1:18



HOMELESSNESS IS DEVASTATING COMMUNITIES

nationwide but nowhere more than in Los Angeles. We now have more than 52,000 men, women, and children living on Skid Row and throughout Los Angeles County each day. We see our precious neighbors devastated by homelessness as people in great need of God's love.

That's why we embrace each person with the compassion of Christ. When the light of Christ shines through us, lives are changed — physically, emotionally, and spiritually.

To all our friends who stand with us in financial support throughout the year, please let this Annual Report serve as a reminder that you are making a difference in the lives of God's people.

Thank you & God bless you!

REV. ANDY BALES
Chief Executive Officer



“For I know the plans I have for you,” declares the Lord, “plans to prosper you and not to harm you, plans to give you **hope** and a future.”
— Jeremiah 29:11

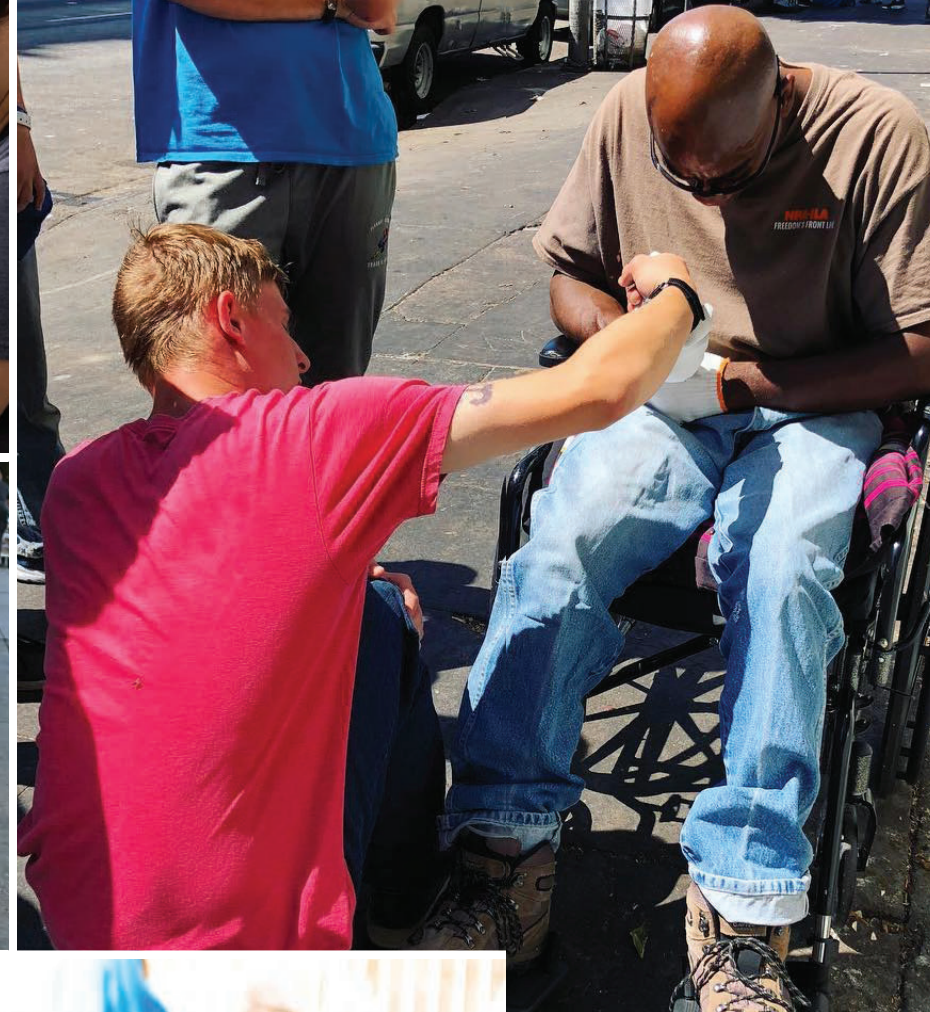


CONTENTS

At Union Rescue Mission, we embrace men, women, and children devastated by homelessness with the compassion of Jesus Christ. Our mission is to give them hope and healing for a changed life – and help them find their way home.

To do so, we offer **Four Levels of Service:** Outreach, Emergency Services, Transformation, and Restoration.

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LEVEL 1: **OUTREACH**

Throughout the year, we organize water walks and holiday events, as well as collaborate with local churches and organizations to co-host community activities.

We also provide 3 meals a day. Our noon meal is open to the public. Folks on the street can come in at no cost and receive much-needed clean clothing, hygiene kits, and showers. Also available is our dental, medical, legal, and emergency services.

We do these outreach services because we believe in extending the hand of God beyond our walls and to those suffering on the street.



- ▶ Distributed **94,000** bottles of water to the Skid Row community during our water walks
- ▶ Provided **250** families with presents at our 27th Annual Christmas Store
- ▶ Served over **1,300** Skid Row residents at outreach events
- ▶ Cooked **370** turkeys to serve over **2,000** Thanksgiving meals to URM residents and local community members

**20
18**
STATS

“For even the son of Man did not come to be served, but to serve, and to give his life as a ransom for many.” — Mark 10:45

LEVEL 2: EMERGENCY SERVICES

URM is one of the nation's largest providers of continuous emergency shelter services.

We are also one of the only organizations in Los Angeles that offers help for single men, single women, single mothers with children, single fathers with children, two-parent families, and even families with teenage children devastated by homelessness.

EMERGENCY SERVICES INCLUDE:

FOOD – We serve an average of 3,500 warm, nutritious meals each day, three times a day, every day of the year.

SHELTER – On a typical night, hundreds of men, women, and children find a warm bed and safety from the dangerous streets. Union Rescue Mission's downtown facility serves 375 single women, 70 families, 150 children & 450 single men.

CLOTHING – Friends of URM graciously donate clothing for people impacted by homelessness. We distribute this clothing to men, women, and children who may arrive with little more than the clothes on their back.

DAY CENTER – URM is open every day to provide a safe place for hundreds of men, women, and children with nowhere else to go. We provide separate spaces for men and women with closed courtyards and assembly areas that offer safe refuge from the streets of Skid Row.

PERSONAL HYGIENE – Restrooms, hot showers, and personal hygiene supplies are available to our guests. We also supply diapers for mothers and their children.

ANDRE AND MAGGIE ETHIER LEARNING CENTER – One of the greatest needs among those experiencing homelessness is access to educational resources. The Andre and Maggie Ethier Learning Center, which was renovated in 2014 through a generous grant from Andre Ethier of the Los Angeles Dodgers Foundation and his wife Maggie, is equipped with 30 computer terminals and is available to all guests. The Learning Center provides services including Microsoft certification courses, basic math and English skills instruction, computer literacy, and GED preparation.

FAMILY COMMUNITY CENTER – This is a special place where mothers and children can stay off the streets and enjoy one-on-one interaction or find a quiet space where a tired toddler can nap or a mother can rock her baby to sleep. We provide books, games, toys, puzzles, and crafts.

“Brothers and sisters, I do not consider myself yet to have taken hold of it. But one thing I do: Forgetting what is behind and straining toward what is ahead, I press on toward the goal to win the prize for which God has called me heavenward in Christ Jesus.”

— Philippians 3:13-14



1,278,000

Life-saving meals served at Union Rescue Mission in downtown Los Angeles and Hope Gardens Family Center



469,200

Nights of shelter were provided for men, women, and children



933+

Formerly homeless individuals were moved into permanent housing

LEVEL 3: TRANSFORMATION

Union Rescue Mission is committed to helping individuals overcome the addictions and other issues that have devastated their lives. We offer a first step to recovery through one of the following life-transformation programs:



CHRISTIAN LIFE DISCIPLESHIP PROGRAM: Union Rescue Mission's year-long plan doesn't just focus on one part of a man's life; we believe it's important to affect his entire life – physical, mental, spiritual, emotional, and social. We provide men in our program with Bible-based recovery classes, personal counseling, vocational training, physical fitness, financial planning, anger management, addiction education, access to dental and medical care, and more.



GATEWAY PROJECT: The Gateway Project is a program designed for single men and women who need more than our Emergency Services to get many who are employed or under-employed back on their feet but cannot or do not need our longer term programs. In addition to 24/7 safe shelter, three meals a day, and access to health and dental services, men and women enrolled receive the opportunity to attend life skills classes, career counseling, a personal storage locker for their belongings and ongoing case management.

20
18
IMPACT

190 Gentleman enrolled in men's recovery programs each day

391 Individuals enrolled in the Gateway Project each day. 207 of the 391 have jobs.

70 Women enrolled in life-changing programs at Hope Gardens each day

6,274
PRECIOUS SOULS

moved into URM off the mean streets in 2018.

1,198 Children

2,718 Women

2,358 Men



HOPE GARDENS FAMILY PROGRAM: No child should be raised on the dangerous, unforgiving streets of Los Angeles. The number of women and children on Skid Row has increased a staggering 111%. That's why we've become the only mission on Skid Row that will never turn away a woman or child. This is why we created a satellite facility, Hope Gardens Family Center, specifically designed for women and children. Through the Hope Gardens Family Program, single mothers gain the skills and necessary resources to recover from past trauma while planning for the future and preparing to maintain permanent housing. Program participants receive on-site therapy, life skills and parenting education, finance and job training, educational and social support, child care, three daily meals, and transportation assistance.

“I spent 16 years living with whoever would take me and my kids. Something had to change. Not only did Hope Gardens provide us with shelter and safety, they provided tutors for my kids. They offered me classes that taught me about relationships, gave me better financial skills, and even skills to make me a better mother. They've given me everything I need to live life on my own.”

— Laquita, Hope Gardens



LEVEL 4: RESTORATION

In order to truly address homelessness, it's important to respond to all of their needs – physical, spiritual, and mental – of every man, woman, and child who comes through our doors.

Union Rescue Mission works in collaboration with USC, UCLA and Pepperdine University to provide on-site services to residents and community members. This holistic approach to healing helps those devastated by homelessness overcome issues and ailments of the past so that they are better equipped to create a new future.



Many people experiencing homelessness struggle with deep psychological wounds. That's why the Jerry Butler/Pepperdine Mental Health Clinic was opened in January 2001. This clinic provides essential psychological services for people as they work toward recovery in their struggle to overcome homelessness, drastically increasing their chances for long-term recovery. Services include psychological assessments to clarify diagnosis, treatment plans, and individual psychotherapy sessions.



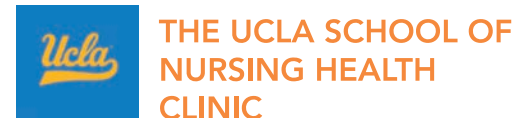
Among people experiencing poverty and feelings of powerlessness, minor legal violations often create insurmountable difficulties and barriers as they try to rebuild their lives and re-enter society. The Pepperdine Legal Aid Clinic, which opened in 1999, provides assistance in resolving tickets and warrants, as well as preparing court paperwork in child support, custody, and visitation cases. Additional services include expungements and preparation for court.

Through generous donations, a multitude of volunteers and their time, and life-changing programs and services, URM is making a difference in countless lives every day.

2018

STATS

325 legal clinic visits
1,318 mental health clinic sessions
6,926 dental clinic visits
2,835 total health center visits
608 health center visits for children, many of which were vaccinated.



Men and women struggling to survive on the streets also suffer from common ailments like colds, the flu, or other illnesses. Others face the more difficult challenges of keeping conditions such as diabetes or high blood pressure under control. That's why the UCLA School of Nursing Health Clinic at URM was established in 1983. It is one of only a few full-time clinics in the Los Angeles area devoted to caring for the needs of people experiencing homelessness. The clinic provides physical assessments, diagnosis and treatment of some acute and chronic illnesses, medications, and limited diagnostic tests free of charge.



The University of Southern California School of Dentistry opened a clinic at URM in 1999. In addition to URM guests, dental services are offered to all neighboring shelters and programs. It is the only dental clinic on Skid Row to offer care to children. Faculty, students, and interns from the USC School of Dentistry coordinate all patient services including cleanings, fillings, tooth extractions, root canals, and dentures.

WAYS TO HELP

DONATE



- ▶ We gratefully accept donations of food, hygiene products, clothing, baby items, furniture, and housewares.
- ▶ Our lifesaving services would not be possible without the support of our faithful donors. Your sacrificial gifts ensure we can continue to help men, women, and children escape homelessness.

VOLUNTEER



- ▶ There are many opportunities for individuals or groups to help at our main building in downtown L.A., our Hope Gardens Family Center in Sylmar, or our Thrift & Boutique store in Covina. No matter what your skills, we can find a way for you to share love and hope with those in need.
- ▶ Visit urm.org for additional information.

PLANNED GIVING

Create a Legacy of Hope

Planned gift-giving is a meaningful way to both help us continue to fight homelessness today and for future generations, while realizing significant financial, tax, and estate planning benefits. The process is simple, but the impact will be felt for generations to come.



REAL ESTATE

A gift of your real property (such as your home, vacation property, vacant land, farmland, ranch or commercial property) can make a great gift. If you own appreciated real property, you can avoid paying capital gains tax by making a gift to Union Rescue Mission.



WILLS & TRUSTS

A bequest provision can be included in your will, trust or life insurance policy. This provides you with flexibility and control should your circumstances change, as well as realizing some tax and estate planning advantages.

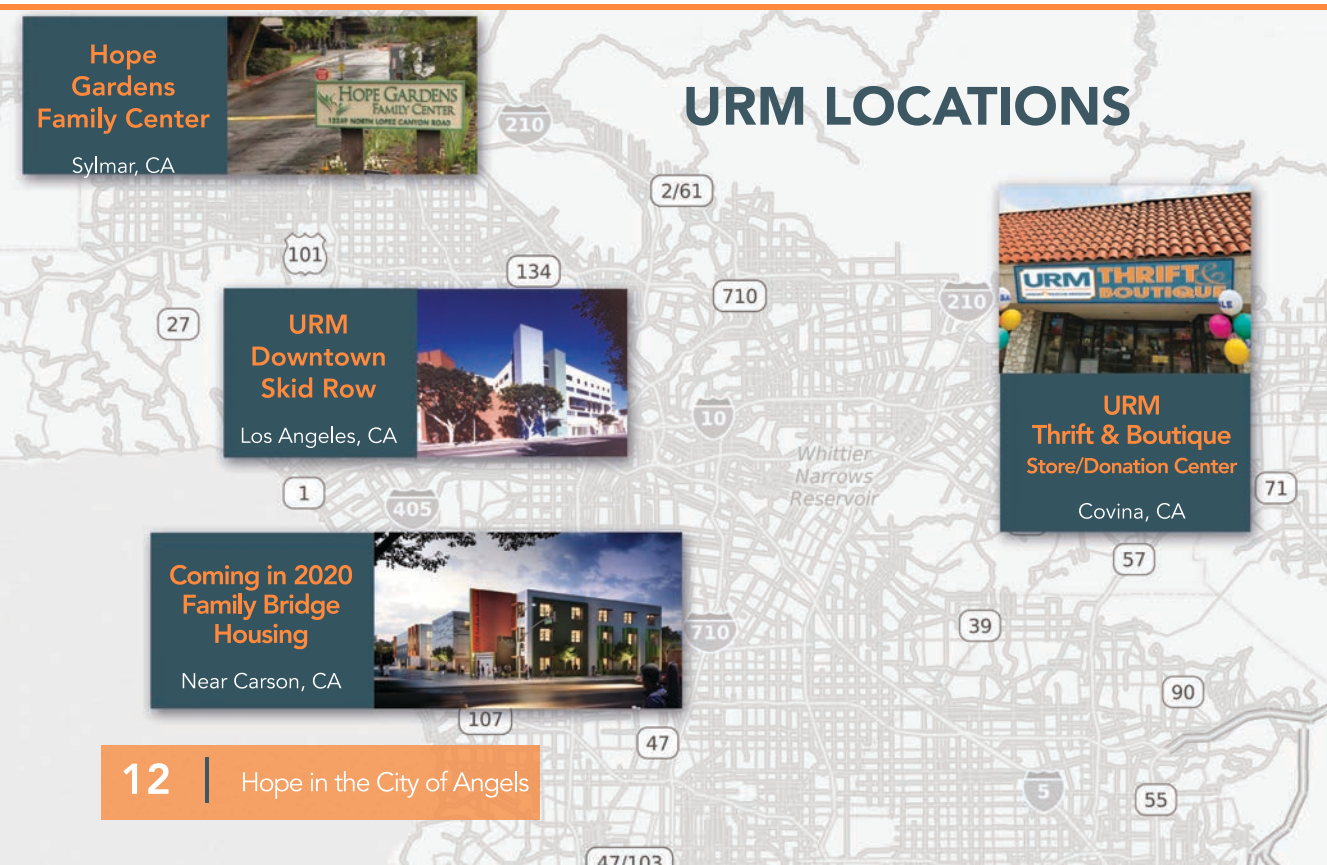


ROLLOVER YOUR IRA

If you are 70½ or older, you can direct up to \$100,000 of your IRA Required Minimum Distribution (RMD) to Union Rescue Mission. Doing this will reduce your tax bill while supporting our cause.

There are many more benefits and ways to give. Find out more about planned giving and creating your Legacy of Hope by visiting urmgift.org

URM LOCATIONS



VOLUNTEERS

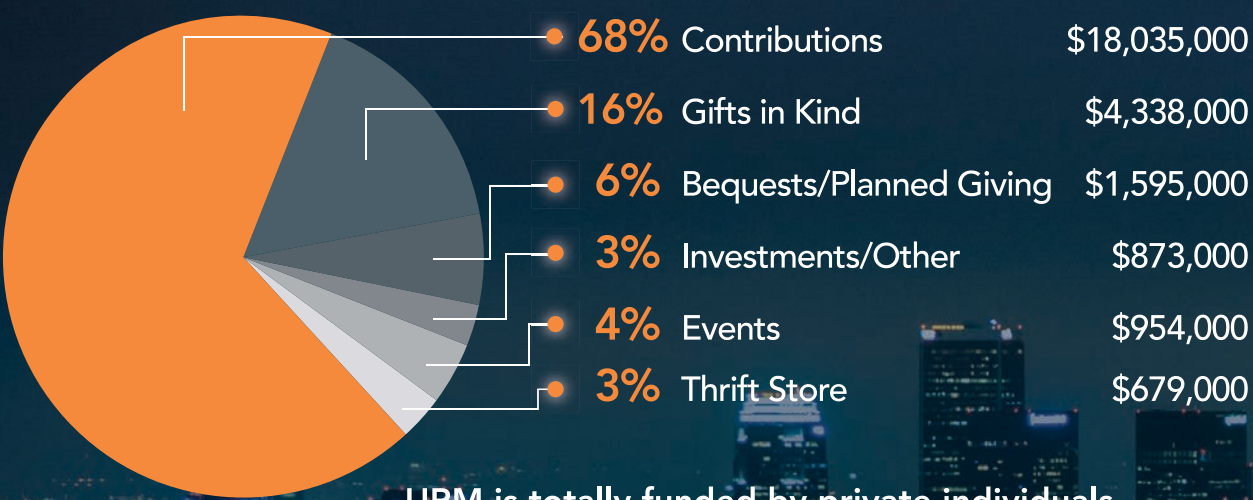
31,624 Men, women, and families volunteered at URM and Hope Gardens

130,156 Total hours of service

2018
STATS

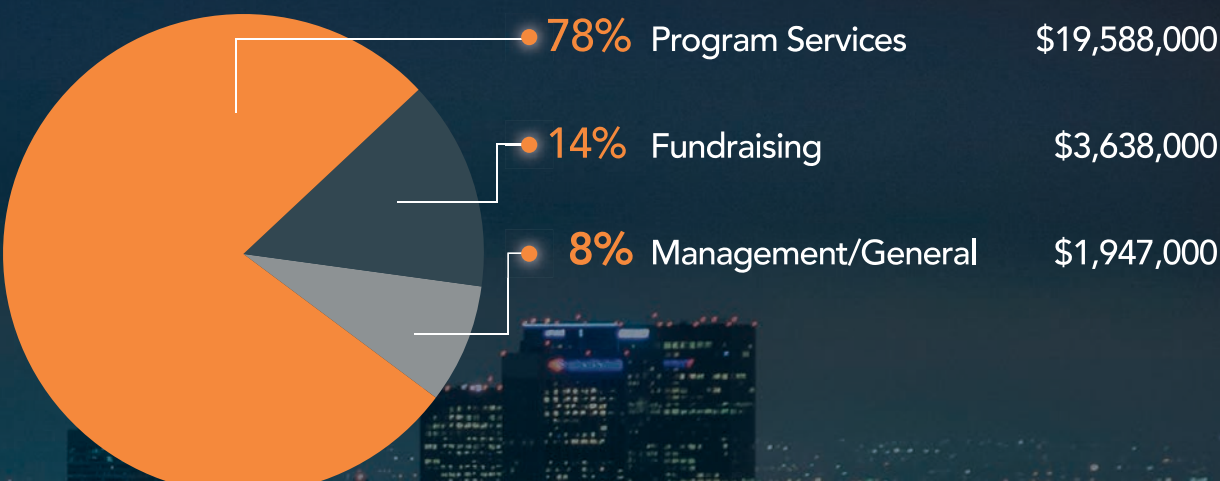
2018 FINANCIAL INFORMATION

SOURCES OF INCOME:



URM is totally funded by private individuals, foundations, and corporations, with NO government assistance.

WHERE YOUR DONATIONS GO:



1891

URM founded by Lyman Stewart, president and founder of Union Oil Company

URM purchases its first permanent home at 145 North Main St.

1907



1926

After city officials purchase the N. Main St. property to build the LA City Hall, URM relocates to a building at 226 S. Main St. fondly referred to as "The Mission on Main Street."

URM opens its \$29 million, 225,000 sq. ft. facility at 545 S. San Pedro St. The building includes a computer-based learning center, library, children's play and study areas, and gymnasium.

1994

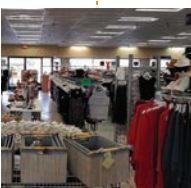


2007

In 2006 we began moving senior women from the mission to Hope Gardens Family Center. This paved the way for housing additional women and children in 2007.

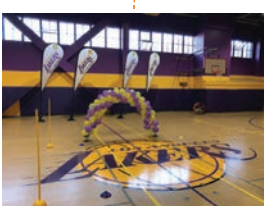
In November, URM opens its first thrift store at 280 E. Arrow Highway in Covina, CA

2014



2018

URM hosts its first ever 5k Walk to Fight Homelessness. The event raises over \$500,000 in donations.



The Los Angeles Lakers Youth Foundation celebrates the unveiling of the newly renovated gymnasium.



URM celebrates its 127th birthday

In summer 2019, URM will launch a heated Sprung structure to provide year-round care for an additional 120 women desperately seeking safety and security.



2019

URM moves ahead with plans to break ground in 2019 and build a satellite emergency shelter that has 86 family apartments with 370 beds in Carson, CA.



Thank You!

WE CAN ONLY **UNITE TO CHANGE LIVES** AND **END HOMELESSNESS** THROUGH THE **GENEROSITY** OF OUR **DONORS** AND **PARTNERS**.

FOUNDATIONS

ACH Foundation
Ayco Charitable Foundation
Albert and Elaine Borchard Foundation
Bergen Foundation
California Community Foundation
Callie D. McGrath Family Foundation, Bank of America, N.A. Trustee
Christian Foundation of the West
Confidence Foundation
Danhaki Family Foundation
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Jerome Foundation
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Ruby Family Foundation
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The Louis and Gladyce Foster Family Foundation
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The MacNeal Foundation
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The Richter Family Foundation
The Mark Hughes Foundation
The Rose Hills Foundation
The Silk Family Foundation
Van Konynenburg Foundation
Zell Family Foundation



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The G.E. Foundation
The Gilead Foundation
The King's Academy
The Rite Aid Foundation
Tuff Stuff Products
U.S. Bank
Union Bank
Universal Television
Wells Fargo Foundation

2018
SUCCESS
STATS
FOR ADULT
MEN & WOMEN
GUESTS

191 Resume Prep Classes
113 Job placements
64 Earned GED's
56 had on-site apprenticeships
34 completed financial management courses

IN-KIND DONORS

AEG
 Ahmed Mahboubi
 Baby2Baby
 Buffalo Exchange
 Byer California
 Children's Hunger Fund
 Costco
 Crenshaw Christian Center
 Deed and Truth
 In-N-Out Burger
 Jo's Candies
 Just Water
 Life After Denim
 Line and Dot
 Los Angeles County DCFS
 Los Angeles County DPSS
 Los Angeles Dodgers
 Los Angeles Mission
 Los Angeles Regional Food Bank
 Million Dollar Baby
 Panera Bread
 Pepsi Cola
 Pink Blush
 Porto's Bakery
 Shelter Partnership
 Shoes for the Homeless
 Smart and Final
 Sprinkles Cupcakes
 Starbucks
 Steve Madden
 Subway
 Walmart
 Whole Foods

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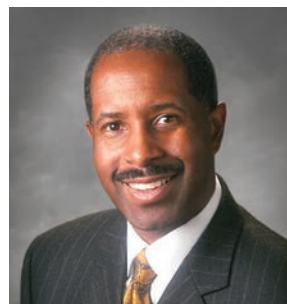
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CARY MITCHELL



BISHOP EDWARD SMITH



DAVID WOOD

WE ARE TRULY GRATEFUL

for each and every one of the donations we receive to support the men, women, and children we serve. While we would like to thank all of the donors by name, the list would be over 46,000 strong.

Angeles House — URM's new south Los Angeles family bridge housing facility currently under development. It will contain 86 family apartments with accommodations for 370 women and children. Planned opening — January 2021.



SENIOR LEADERSHIP TEAM



Rev. Andy J. Bales, M.A.T.
Chief Executive Officer



Dan Roleder
Chief Financial Officer



Kitty Davis-Walker
Vice President
Public Relations



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Vice President
Programs



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Emergency Services



Richard D. Newcomb
Vice President
Philanthropy,
Social Enterprise



Tonia Tann
Interim Vice President
Operations

Hope is being able to see
that there is light despite all
of the darkness.

— Desmond Tutu

With the challenges surrounding homelessness in Los Angeles County, we believe God is calling us to set out a very big agenda in 2019. If God is calling YOU to partner with Union Rescue Mission, visit us at urm.org to make a life-changing gift today.

Alone, the task before us is much too great. But with God’s divine guidance, and good friends like you, the chance for new life is possible for those devastated by homelessness throughout Los Angeles County. Please give today.



We NEVER turn away
a woman, child or family.



UNION  **RESCUE MISSION®**

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